



NEW CUSTOMER PACKET

Everything we need to get this party started!

Western Web
1900 Bendixsen Street #2
Samoa, CA 95564

Tel/ 707 444 6236
Fax/ 707 444 3982

www.western-web.net



TELL US ABOUT YOURSELF

FAX: 707-444-3982
EMAIL: sjackson@western-web.net

Please complete this information for our files. It only takes a couple of minutes and insures we know how to reach you when we need to. Home and cell numbers are critical as many jobs print nights and weekends. Scan & email to sjackson@western-web.net or fax completed form to 707-444-3982. THANKS!

Company Name: _____ Publication Name: _____

Mailing Address: _____ City _____ ST _____ Zip _____

Main Phone: _____ Fax: _____

Office after hours _____ URL: _____

Contacts, please complete as many as you can.

Publisher/owner _____ Direct line _____

E-mail _____ Home phone _____

Art Director _____ Direct line _____

E-mail _____ Home phone _____

Name _____ Title _____

E-mail _____ Home phone _____

Name _____ Title _____

E-mail _____ Home phone _____

Name _____ Title _____

E-mail _____ Home phone _____



CREDIT APPLICATION

FAX: 707-444-3982
EMAIL: trish@western-web.net

Name of corporation, individual or publication

Federal EIN

Address

Years at this address

City State Zip

Phone Number

<input type="checkbox"/> Corporation	<input type="checkbox"/> Partnership	<input type="checkbox"/> Individual			
_____ Name and title of Principal(s)	_____ Address	_____ City	_____ ST Zip	_____ Phone	_____ Social Security Number
_____ Name and title of Principal(s)	_____ Address	_____ City	_____ ST Zip	_____ Phone	_____ Social Security Number
_____ Name and title of Principal(s)	_____ Address	_____ City	_____ ST Zip	_____ Phone	_____ Social Security Number
_____ Name and title of Principal(s)	_____ Address	_____ City	_____ ST Zip	_____ Phone	_____ Social Security Number

_____ Bank	_____ Address	_____ City	_____ ST Zip	_____ Account Number
_____ Bank Officer	_____ Phone Number		_____ Fax	

Check here if you do not want us to contact your current printer

_____ Current Printer	_____ Address	_____ City	_____ ST Zip	_____ Phone Number
_____ Trade Reference	_____ Address	_____ City	_____ ST Zip	_____ Phone Number
_____ Trade Reference	_____ Address	_____ City	_____ ST Zip	_____ Phone Number
_____ Trade Reference	_____ Address	_____ City	_____ ST Zip	_____ Phone Number

Signature

Date

WESTERN WEB TERMS AND CONDITIONS

Customer agrees to the following regarding work done by Western Web (WW)

- 1 Charges for WW work are set forth in the job estimate or price lists. Changes in quantities or specifications, including author's alterations, will be charged to Customer at WW's prevailing rates. Additional work will be supported with documentation upon request. Sales tax will be applicable unless a valid Exemption Certificate is supplied prior to printing.
- 2 All prices quoted are in effect for 30 days.
- 3 Cancellations or alterations made at customer's request after work has started are subject to charges for work performed and materials used.
- 4 Customer will pay according to terms established by WW. A service charge of 1.5% per month will be added to all past-due balances.
- 5 Overruns or underruns not to exceed 2% of the amount ordered will constitute acceptable delivery unless otherwise specified. An appropriate charge or credit will be made for the over or under amount.
- 6 WW shall not be responsible for errors or omissions if Customer does not order proofs or fails to properly correct errors on proofs.
- 7 Customer will supply properly pre-flighted and formatted electronic files to WW specifications. WW accepts files on DVD, CD or delivered to our FTP site.
- 8 Customer warrants any matter they furnish for reproduction does not infringe upon any copyright, trade mark or trade name, is not libelous and does not otherwise violate any law. Customer agrees to indemnify and hold WW harmless against all claims, damages and expenses, including attorney's fees that WW may incur as the result of claims of violation or alleged violation.
- 9 WW warrants work shall be produced according to standards acceptable in the printing industry, but no other express or implied warranty is made.
- 10 WW reserves the right to charge for extended storage of Customer's materials, including, but not limited to, inserts and printed matter. Customer agrees to hold WW harmless for any damage to or loss of Customer's materials stored by WW.
- 11 WW will not be liable for any delay or failure to perform if delay or failure arises out of causes beyond WW control, such as riots, strikes, force majeure, governmental acts and regulations, inability to obtain materials or energy, failure of transportation, unforeseen equipment breakdown or delays of suppliers or carriers.
- 12 Customer's sole remedy for any error by WW will be a credit, correction or reprint of the non-conforming portion of the work. In no event will WW be liable for special, indirect or consequential damages, including Customer's loss of advertising revenues.
- 13 If any amount due WW from Customer remains unpaid at the due date, WW will have the right to demand immediate payment for all obligations of the Customer for work furnished by WW, to retain possession of any work or materials owned or furnished by or on behalf of Customer, to change credit terms for any further work by WW and to suspend further work until overdue amounts are paid in full.
- 14 Changes to these terms will only be honored if agreed to in writing by the President of WW.



PRINT ORDER

KEEP A COPY WITH ALL THE STUFF THAT'S THE SAME AND JUST FILL IN WHAT CHANGES

FAX: 707-444-3982
EMAIL: kbell@western-web.net
mmorris@western-web.net

Publication Name _____ Pub. Date _____

Print Info

Pages _____ Quantity _____ Stock _____

Format (Std/Tab/Flexi) _____ Fold (1/2 or 1/4) _____ Turns _____ Bundles _____

Color Info

Color _____ Pages _____ Color _____ Pages _____

Color _____ Pages _____ Color _____ Pages _____

Color _____ Pages _____ Color _____ Pages _____

Color _____ Pages _____ Color _____ Pages _____

Special Instructions -- any info you can give us to get your job done right

Zone changes, indicia/no indicia, special handling, delivery, anything...

Insert Info -- Insert names, counts, zones, etc.



CONTACT NUMBERS

Western Web, Voice
Fax

707-444-6236
707-444-3982

Steve Jackson, President:
SJackson@western-web.net

707-444-6236 X 501

Mike Morris, Vice President:
MMorris@western-web.net

707-444-6236 X 502

Kevin Bell, CSR, Designer:
KBell@western-web.net

707-444-6236 X 513

Kevin Houle:
KHoule@western-web.net

707-444-6236 X 511

Trish Cornwell, Office Manager:
Accounting@western-web.net

707-444-6236

Dave Drickey, Maintenance Technician:
DDrickey@western-web.net

707-444-6236 X 503

Ryan Barsanti, Pre-press Technician:
RBarsanti@western-web.net

707-444-6236 X 504

Pressroom:

707-444-6236 X 506